



NIGERIAN ELECTRICITY REGULATORY COMMISSION

Plot 1387, Cadastral Zone A00, Central Business District, Abuja, F.C.T, Nigeria

E-mail: info@nerc.gov.ng Website: www.nerc.gov.ng

NOTICE OF CONSULTATION ON THE REVIEW OF THE CUSTOMER PROTECTION REGULATIONS FOR DISTRIBUTION COMPANIES

Pursuant to Section 80 of the Electric Power Sector Reform Act (EPSRA), the Nigerian Electricity Regulatory Commission developed five (5) key Customer Protection related regulatory instruments in consultation with various stakeholders. These Regulations were developed between 2006 and 2012 accordingly. The objective of these Regulations is to provide safeguards for customers and guarantee quality of service.

In view of the sector's development and changes to policy, regulatory and operational landscapes over the last decade, the Commission is desirous of reviewing the Regulations to align them with the current market realities and ensure that the interests of stakeholders are adequately protected.

This notice is hereby issued in compliance with the EPSRA and the Business Rules of the Commission, seeking for stakeholders' comments on the proposed amendments to the five (5) Customer Protection Regulatory instruments listed in the consultation paper which can be found on www.nerc.gov.ng. Stakeholders and the general public are invited to send their comments to the Commission within

21days from the date of this publication. The Commission shall take into consideration the stakeholders' comments on this consultation paper as well as other pertinent comments that may be provided through stakeholder consultation workshops before finalising on the review of the Regulations.

All comments or representations should be addressed to:

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